

Unihelper.io Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Unihelper.io

Report Date: July 2025

Product Description:

Unihelper.io is a SaaS platform that creates balanced student groups using customizable criteria like competencies, availability, and other relevant matching parameters.

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Notes:

Unihelper.io uses Typeform to collect survey answers. Read more about their accessibility status [here](#).

Evaluation Methods Used:

Testing is based on knowledge of general product functionality. Testing was completed using Chrome Version 118.0.5993.70 (Official version) (arm64) on a Macbook Air M1 macOS Sonoma 14.0.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Not Applicable	The criterion is not relevant to the product, since the unihelper service has no non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The service does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The service does not contain prerecorded synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The site does not contain prerecorded video content that would require audio description or a media alternative
1.3.1 Info and Relationships (Level A)	Supports	All info that students need to make use of the service is displayed in text and
1.3.2 Meaningful Sequence (Level A)	Supports	The service content is presented in a meaningful sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely solely on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	Site content and functionality does not convey information through color alone
1.4.2 Audio Control (Level A)	Not Applicable	The site does not contain audio that plays automatically.
2.1.1 Keyboard (Level A)	Supports	All service functionality can be accessed and operated using a keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	The service does not include keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The service does not provide character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The service does not include time limits.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The service does not include elements that move, blink, scroll, or auto-update.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The service does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	A button to skip the questionnaire header/frontpage to go to the main content is provided as the first element in the focus order.
2.4.2 Page Titled (Level A)	Supports	Each part of the service includes a title
2.4.3 Focus Order (Level A)	Supports	The service components receive focus in a meaningful order.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link in the service can be determined from the link text alone or the title.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The service does not rely on multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The service functions that use a single pointer are completed when the user releases the pointer.
2.5.3 Label in Name (Level A 2.1 only)	Supports	The accessible name of each user interface component that includes a visible text label corresponds to that label text.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	The site does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Does not support	The only language of the service is english or danish.
3.2.1 On Focus (Level A)	Supports	The site's components do not initiate a change of context when focused

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	Changes of context do not occur automatically on user input
3.3.1 Error Identification (Level A)	Supports	Where errors are automatically detected, the error is identified, and an error message is provided as text
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	The service uses semantically correct markup for all interface elements; has complete start and end tags; and has tags with unique ID values.
4.1.2 Name, Role, Value (Level A)	Support	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The service does not contain live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The service does not contain prerecorded video content that would require audio description.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The content of the site does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	All users have to accept that their identification input can be used for relevant purposes before using the service.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text in the service meets minimum contrast requirements.
1.4.4 Resize text (Level AA)	Supports	All service content and user interfaces support standard zoom capabilities built into modern web browsers and

Criteria	Conformance Level	Remarks and Explanations
		operating systems.
1.4.5 Images of Text (Level AA)	Supports	The service uses text instead of images of text
1.4.10 Reflow (Level AA 2.1 only)	Supports	The content on the service does support reflow.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Not applicable	Not relevant for the service
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	The spacing between letters, words, lines of text and/or paragraphs can be adjusted.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	The service does not contain content elements triggered by hover or focus.
2.4.5 Multiple Ways (Level AA)	Not Applicable	The service has one page.
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	All focusable elements in site have a visible keyboard focus indicator.
3.1.2 Language of Parts (Level AA)	Supports	Within the questionnaire webpage, the language of each portion of the page is programmatically determinable.
3.2.3 Consistent Navigation (Level AA)	Supports	The service provides consistent and repeatable navigation.
3.2.4 Consistent Identification (Level AA)	Not applicable	There's only one page
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	No forms within the service submit actions that cause legal commitments or financial transactions to occur, nor do any forms submit actions that modify or delete user controllable data in data storage systems.
4.1.3 Status Messages (Level AA 2.1 only)	Not Applicable	The service does not provide any status messages.

Notes:

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	There's no prerecorded audio content or synchronized media
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable	There's no prerecorded audio content or synchronized media
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable	There's no prerecorded audio content or synchronized media
1.2.9 Audio-only (Live) (Level AAA)	Not applicable	There's no prerecorded audio content or synchronized media
1.3.6 Identify Purpose (Level AAA 2.1 only)	Supports	Yes, it is possible can figure out what buttons, symbols, and areas on the screen do by looking at the code.
1.4.6 Contrast (Enhanced) (Level AAA)	Supports	Yes, since the background color is solid white and the text color is black or dark blue
1.4.7 Low or No Background Audio (Level AAA)	Not applicable	There's no prerecorded audio content or synchronized media
1.4.8 Visual Presentation (Level AAA)	Does not support	The user cannot select these, but it can be available in different formats if the admins choose this when setting up the service
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable	There are no images of text or images for pure decoration
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
2.2.3 No Timing (Level AAA)	Supports	Timing is not relevant
2.2.4 Interruptions (Level AAA)	Supports	The user can always return to the questionnaire later and complete it
2.2.5 Re-authenticating (Level AAA)	Not applicable	There are no authenticated sessions
2.2.6 Timeouts (Level AAA 2.1 only)	Supports	There are no duration-limits when using the service

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA)	Supports	The service does not contain anything that flashes
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Supports	There are no animations used in the service
2.4.8 Location (Level AAA)	Not applicable	We do not track the users location
2.4.9 Link Purpose (Link Only) (Level AAA)	Partially Supports	The link purpose is not stated in the link itself, but often as a header or pre-info before accessing the link
2.4.10 Section Headings (Level AAA)	Supports	Each new section of information contains a heading
2.5.5 Target Size (Level AAA 2.1 only)	Supports	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Supports	
3.1.3 Unusual Words (Level AAA)	Does not support	There are no info boxes explaining the use of “unusual words” but we also make use of everyday-language when making text-content.
3.1.4 Abbreviations (Level AAA)	Does not support	There are no info boxes explaining the use of “unusual words” but we also make use of everyday-language when making text-content.
3.1.5 Reading Level (Level AAA)	Supports	All text-content does not require reading ability more advanced than the lower secondary education level.
3.1.6 Pronunciation (Level AAA)	Does not support	There are no features allowing the user to have the words pronounced directly from our service, but the text can be copied and pasted into a pronunciation program.
3.2.5 Change on Request (Level AAA)	Not applicable	It’s not possible for the user to request a change of context
3.3.5 Help (Level AAA)	Partially Supports	This is not listed directly in the service, but users can always contact unihelper in case they need assistance
3.3.6 Error Prevention (All) (Level AAA)	Partially Supports	Users can always contact unihelper and request to have their data deleted. Furthermore, the users are notified in case some relevant data input is missing.